

CRISIS AND RESILIENCE

LESSONS FROM THE FRONTLINE TO THE BOARDROOM

New Workshop for Organisations, Leaders and Teams

Building Organisational Resilience

Challenges can quickly escalate into crisis and the ability to respond swiftly and effectively is taken for granted. But organisations can be smarter. Offering perspective from real-life crisis and insights from strategic neuroscience, this workshop helps organisations, leaders and teams understand the impact of crisis, how they respond in crisis, and how to build stronger resilience.

In the middle of the night of 1 May 2000, Constable Daryl Elliot Green was on a routine callout when he and Constable Sharnelle Cole and Sergeant Chris Mulhall were ambushed and shot numerous times by a .22 calibre rifle. Daryl was shot in the face and shoulder from one metre away. Miraculously, he and his two colleagues survived the attack.

Daryl draws on his experience and remarkable ten-year journey to recovery to show leaders how to be more resilient in any situation. With insights from Strategic Neuroscientist Marie de Guzman, the workshop vividly tells Daryl's story and brings his lessons to life with exercises, humour and optimism.

Facilitators



Senior Sergeant Daryl Elliot Green is a police officer with 23 years of service. Nearly fatally shot, Daryl was given Queensland Police's highest award for valour for actions to protect shot colleagues. Surviving two facial reconstructions, 17 major operations, a 10 year fight for compensation, and a battle with depression, Daryl inspires and moves audiences to take action and reflect on their own resilience. In 2008, Daryl received a Masters Degree in Finance and in 2015 was awarded the Kerrie Nairn Scholar by the National Speakers Association of Australia.



Strategic Neuroscientist Marie de Guzman has 20 years of experience in neuroscience, strategy and change. After beginning her career as a healthcare professional in the 1990's, Marie moved into public policy and strategic transformation - advising senior Government Ministers, Officials, Chief Executives, Directors, and Business Leaders in Canada, UK and Australasia. Specialising in eliminating organisational resistance, Marie cuts to the core of what matters and delivers confidence in a way that can make that special difference to business.

Testimonials

"On behalf of the SKM team thank you once again for this remarkable opportunity. Our business worlds may well be very different but the lessons and insights you brought to us, Daryl, are relevant in all sectors. The feedback has been fantastic and each of us has taken something out of your presentation. I know this will enable us to further develop and grow ourselves, our teams and the organisation." Rosie Piper, Regional People Manager New Zealand, Sinclair Knight Merz

"Marie captivates her audience from the start and keeps that going through each and every presentation that I've benefitted from. Marie has a lively informative style; makes a complex topic accessible through practical examples; and gets the audience involved. She gets you thinking about how you could handle situations better in practice through the application of neuroscience." John Symes, Director, Workplace Strategy at Jones Lang LaSalle